



Customer Support Programs optimize the performance and longevity of mission-critical systems

Convergint value

Convergint offers comprehensive support to **maintain system health**, prevent downtime, and reduce budget variances. Services are expedient and performed by **certified specialists** to avoid personnel costs and limit system disruption.

Convergint customizes strategic plans to **protect the system investment** while preventing budget overruns with **100% coverage** for all parts and labor 24/7/365.

Convergint services

- ✓ Next business day response
- ✓ Preferred 24/7 hourly service rate
- ✓ Real-time system monitoring
- ✓ Preventative maintenance
- ✓ Dedicated iCare manager

