iCare™

An **online customer service portal** to enable collaboration and accountability

iCare **value**

iCare is a **web-based** customer resource providing real-time, online access to business management systems based on customer requirements. This **secure, responsive** online portal allows our service customers to simplify the complexity of maintaining and servicing facility systems.

With **streamlined access** to Convergint services, work orders, management reporting, and secured document sharing, iCare enables **proactive management** for effective collaboration between Convergint and our customers.

iCare **features**

- ✔ **Manage & track performance**
- ✔ **Provide real-time updates**
- ✔ **Create proposal requests**
- ✔ **Receive status changes**
- ✔ **Generate reports**

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