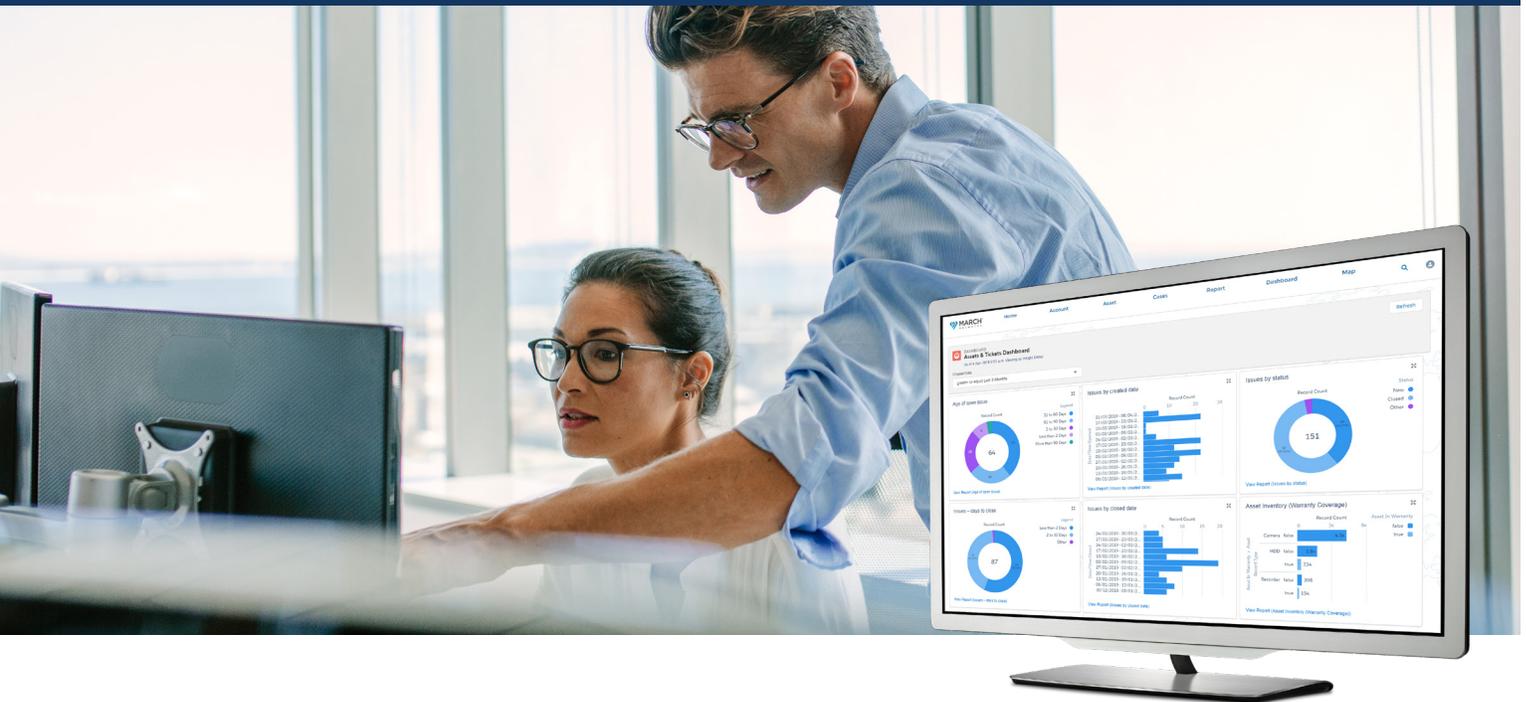


Cloud-Based Video Network Monitoring from March Networks and Convergent



The **March Networks Insight Monitoring and Resolution Service** lets you leave the health and maintenance of your surveillance infrastructure in the hands of your **Convergent** representative and the experienced staff working in March Networks' secure Network Operations Center (NOC). This cloud-based service provides you with unmatched video network visibility, asset control, optimum system health, and service level agreement (SLA) performance management.

Save time, reduce costly truck rolls, and never lose video

You'll get complete, end-to-end support including system monitoring, issue diagnosis, and remote resolution when possible, thereby eliminating costly truck rolls. Insight leverages the expertise of March Networks' NOC team and your Convergent representative, leaving you free to focus on your business while ensuring your video solution is always performing optimally. But rest assured the workflow behind the scenes is completely transparent, so you can always keep track of what's happening every step of the way.

Set up a meeting today and receive a free Yeti® mug. For more details, visit marchnetworks.com/convergent-cloud-monitoring



Managed services features include:

- ▼ Proactive monitoring of your NVRs and their cameras, encoders, hard drives, fans, battery backups, and overall network connectivity
- ▼ Remote troubleshooting and issue resolution where possible
- ▼ A complete view of your network via the Insight dashboard reporting tool
- ▼ An option that eliminates the need for a VPN for on premise Command Enterprise Servers
- ▼ Remote NVR and IP camera software maintenance and updates, scheduled around your peak business periods
- ▼ Service level agreement (SLA) reporting, including time to resolution

"Everyone should use this service. Whether you have 10 cameras or 10,000 cameras, the level of service is greater than end users could provide or manage themselves."

— Large U.S. Bank