

Managed Services to improve operational efficiencies for branch automation equipment



Convergint value

Convergint Remote Branch Insight (RBI) supports financial institutions seeking to increase operational efficiencies while optimizing ATM/ITM/cash recycler availability. Hosted in Microsoft Azure, Convergint RBI **streamlines operations** and provides branch networks with a scalable solution that addresses the challenge of managing uptime with an eye to the bottom line. Convergint Remote Branch Insight (RBI) **optimizes security posture** for banks and credit unions via evolving threat management that delivers visibility via remote dashboards/reporting and flexibility with agnostic hardware compatibility.

Convergint solutions

- ✓ Incident management
- ✓ Fault monitoring/resolution
- ✓ PCI compliance
- ✓ Electronic journal retrieval
- ✓ Remote desktop services
- ✓ Customer dashboard access
- ✓ Screen/content management
- ✓ Inventory management
- ✓ Software patching/hotfixes

